

ESCALATION MATRIX

Details of	Contact Person	Address	Contact No	Email ID	Working Hours
Customer Care	Ms. Vaibhavi Rana	Opp. People's Bank Park , Sardar gunj Road, Anand-388001	02692-225000	care@jksecurities.com	Monday to Friday 9 a.m to 6 p.m Saturday 9 a.m to 1 p.m
Head of Customer Care	Mr. Deepak Shah	Opp. People's Bank Park , Sardar gunj Road, Anand-388001	02692 225000 909981100	deepak@jksecurities.com	Monday to Friday 9 a.m to 6 p.m Saturday 9 a.m to 1 p.m
Compliance Officer	Mr. Manish Shah	Opp. People's Bank Park , Sardar gunj Road, Anand-388001	02692-225005 9978914266	compliance@Jksecurities.com	Monday to Friday 9 a.m to 6 p.m Saturday 9 a.m to 1 p.m
CEO	Mr. Pranav Patel	Opp. People's Bank Park , Sardar gunj Road, Anand-388001	02692-225050 9825158592	pranav@jksecurities.com	Monday to Friday 9 a.m to 6 p.m Saturday 9 a.m to 1 p.m

➤ **Grievance Redressal Mechanism of Exchange**

Exchange	Web Address	Contact No.	Email-id
BSE	https://bseindia.com/ecomplaint/frmInvestorHome.aspx	022-22728097	is@bseindia.com
NSE	https://investorhelpline.nseindia.com/NICEPLUS/	1800220058	ignse@nse.co.in
MCX-SX	https://www.mcxindia.com/Investor-Services	022-67319000 (Ext. 8883)	investorcomplaints@mcx-sx.com
NCDEX	https://ncdex.com/investor_complaint	1800 26 62339	ig@ncdex.com/askus@ncdex.com

	Web Address	Contact No.	Email-id
CDSL	www.cdslindia.com	022-22723333	complaints@cdslindia.com
NSDL	www.nsdl.co.in	022-24994200	relations@nsdl.co.in

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI at <https://scores.gov.in/scores/Welcome.html>

Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.