## Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

## Data for Month ending on Mar, 2024

S N	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pendin g for less than 3 month	Pendin g for more than 3 month	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORE S)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

## Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**	
1	2	3	4	5	6	
1	April -2021	9	0	0	9	
2	May-2021	9	0	0	9	
3	June-2021	9	0	0	9	
4	July-2021	9	0	0	9	
5	August- 2021	9	1	0	10	
6	September- 2021	10	2	2	10	
7	October- 2021	10	1	1	10	
8	November- 2021	10	2	2	10	
9	December- 2021	10	0	0	10	
10	January- 2022	10	0	0	10	
11	February- 2022	10	0	0	10	
12	March-2022	10	0	0	10	
13	Apr-2022	10	1	11	0	
14	May-2022	0	0	0	0	
15	June-2022	0	2	2	0	
16	July-2022	0	0	0	0	
17	August - 2022	0	1	1	0	
18	September- 2022	0	0	0	0	
19	October- 2022	0	0	0	0	
20	November- 2022	0	0	0	0	
21	December- 2022	0	0	0	0	

22	January - 2023	0	0	0	0
23	February - 2023	0	0	0	0
24	March-2023	0	0	0	0
25	April-2023	0	0	0	0
26	May-2023	0	0	0	0
27	Jun-2023	0	0	0	0
28	Jul-2023	0	0	0	0
29	Aug-2023	0	0	0	0
30	Sep-2023	0	0	0	0
31	Oct-23	0	0	0	0
32	Nov-23	0	0	0	0
33	Dec-23	0	0	0	0
34	Jan-24	0	0	0	0
35	Feb-24	0	0	0	0
36	Mar-24	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## **Trend of annual disposal of complaints**

SN	Month	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2	3	4	5	6
1	2017-18	9	0	0	9
2	2018-19	9	0	0	9
3	2019-20	9	10	10	9
4	2020-21	9	6	6	9
5	2021-22	9	1	0	10
6	2022-23	10	3	14	0
7	2023-24	0	0	0	0
8	2024-25	0			
	Grand	10	20	30	0
	Total				

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.